



"RESPONSE UNDER 37 CFR 1.116-
EXPEDITED PROCEDURE EXAMINING
GROUP 2143"

Docket No.: 205850US2

COMMISSIONER FOR PATENTS
ALEXANDRIA, VIRGINIA 22313



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RE: Application Serial No.: 09/975,938

Applicants: Tetsuro MOTOYAMA, et al.

Filing Date: October 15, 2001

For: METHOD AND SYSTEM OF REMOTE
MONITORING AND SUPPORT OF DEVICES,
INCLUDING HANDLING EMAIL MESSAGES
HAVING MESSAGE TYPES SPECIFIED WITHIN
THE E-MAIL MESSAGE

Group Art Unit: 2143

Examiner: ENGLAND, DAVID E.

SIR:

Attached hereto for filing are the following papers:

Request for Reconsideration Under 37 C.F.R. § 1.116

Our check in the amount of -0- is attached covering any required fees. In the event any variance exists between the amount enclosed and the Patent Office charges for filing the above-noted documents, including any fees required under 37 C.F.R. 1.136 for any necessary Extension of Time to make the filing of the attached documents timely, please charge or credit the difference to our Deposit Account No. 15-0030. Further, if these papers are not considered timely filed, then a petition is hereby made under 37 C.F.R. 1.136 for the necessary extension of time. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

OBLON, SPIVAK, McCLELLAND,
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